



11/5/2020

4350 Brownsboro Suite 133 • Louisville, KY 40207 • info@floridamedicalgas.com • 954-975-5583

CANCELLATION POLICY

Our venues have limited seating, and many of our classes are at full capacity. For this reason, we request that you cancel at least 3 weeks / 21 days prior to your class. This will allow us to offer your spot to another student. All cancellation requests must be written request emailed to info@floridamedicalgas.com where someone will contact you within 2 business days.

Our Policy

Cancellations: 3 weeks before course:

Cancellations received at least 21 days before the start of the course will receive a full refund in the form of a credit for future use

Cancellation: 2 weeks before course:

Cancellations received at least 14 days before the start of the course will receive a refund in the form of a credit for future use minus a cancellation fee of 15%
(Ex. Course Cost \$900, credit issued \$765)

Cancellation: less than 2 weeks before course

Cancellations received less than 2 weeks before the start of the course will receive a refund in the form of a credit minus a cancellation fee of 50%.
(Ex. Course Cost \$900, credit issued \$450)

No Show

A “no-show” will incur the full cost of the course with no credit or refund issued

*All credits issued are valid for one year from the date of issue

*In the event of a true, unavoidable emergency, all or part of your cancellation fee may be applied to future classes or refunded at the discretion of Florida Medical Gas

*Florida Medical Gas reserves the right to cancel any training course due to insufficient enrollment at any time, if a course is cancelled by Florida Medical Gas, notice will be provided with the option to reschedule for a future course date or to receive a full refund.

*In the event that you have tested positive for COVID-19 or have symptoms of COVID-19, Florida Medical Gas will allow a full credit for future use, you must contact our office at info@floridamedicalgas.com